



## Financial Assistance Policy – Plain Language Summary

Carlinville Area Hospital recognizes that not all patients have the financial resources to pay their hospital bill. This summary provides information regarding our Financial Assistance policies and how to apply.

**Eligible Patients and Services:** Patients that receive emergent and/or medically necessary healthcare services at Carlinville Area Hospital who have submitted a completed Financial Assistance Application which includes supporting documentation and information. This policy also includes Carlinville and Girard Family Healthcare providers.

**How to Apply:** Financial Assistance Applications may be obtained as follows:

1. Visit our website at [www.cahcare.com](http://www.cahcare.com), Financial Information, Financial Assistance.
2. Free applications are available at each hospital registration desk, including physical therapy registration and also the Emergency room department.
3. Our Financial Counselor is available by phone Monday through Friday 8am to 4:30pm or is located to the left of the main registration desk, across from the Gift Shop. You may call for an appointment, (217)854-3856 or we take walk-ins. Physical location: Carlinville Area Hospital, 20733 N. Broad Street, Carlinville, Il. 62626.
4. If you have received services from Carlinville Family Healthcare or Girard Family Health Care please call (217)854-3894 or 217-627-2221 respectively.
5. Translations – Carlinville Area Hospital’s financial assistance policy, application form and plain language summary will be translated for populations with limited English proficiency in accordance with Section 501 (r) regulations.

**Presumptive Eligibility Determination:** Financial Assistance is generally determined by a sliding scale of total household income based on federal poverty guidelines. No individual eligible for financial assistance will be charged more for emergent or medically necessary care than amounts generally billed (AGB) to individuals who have insurance covering such care.