

CARLINVILLE AREA HOSPITAL & CLINICS

Financial Assistance Plain Language Summary

Help may be available if you are unable to pay all or part of your medical bill.

Carlinville Area Hospital & Clinics (CAH) provides financial assistance for eligible patients who need emergency or other medically necessary care. You may qualify whether you are uninsured or have insurance but still cannot afford your bill.

Who May Qualify?

Eligibility is based on family income, family size, and qualifying household assets.

- **Income at or below 200% of the Federal Poverty Guidelines (FPG):** 100% financial assistance (free care).
- **Income above 200% and at or below 300% of FPG:** 75% discount.
- Special circumstances or financial hardship may also be considered.

The Federal Poverty Guidelines are updated annually.

What Services Are Covered?

Financial assistance applies to emergency and other medically necessary services provided by CAH and affiliated clinics.

Some services provided by independent health care professionals or organizations may not be covered. See the full Financial Assistance Policy for the provider list.

How Do I Apply?

Complete a Financial Assistance Application and provide the requested financial information. Documentation may include proof of income, tax information, pay stubs, and bank statements.

- **Online:** www.cahcare.com/financial-assistance-process
- **In person:** Request an application at the hospital front desk.
- **By phone:** Contact the Patient Financial Counselor at 217-854-3141, ext. 356.

When Should I Apply?

Patients are encouraged to apply within 90 days of the first post-discharge billing statement. Applications are accepted for at least 240 days after that first statement.

Free Copies Are Available

The Financial Assistance Policy, Financial Assistance Application, and this Plain Language Summary are available free of charge.

- **Online:** www.cahcare.com/financial-assistance-process
- **In person:** Carlinville Area Hospital, 20733 N. Broad Street, Carlinville, IL 62626
- **By mail:** Call the Patient Financial Counselor at 217-854-3141, ext. 356 to request a free copy.

Need Help?

Patient Financial Counselor

Carlinville Area Hospital
20733 N. Broad Street
Carlinville, IL 62626
217-854-3141, ext. 356

A Patient Financial Counselor can answer questions and help you complete the application.

IMPORTANT INFORMATION ABOUT CHARGES

If you qualify for financial assistance, you will not be charged more for emergency or other medically necessary care than the amounts generally billed to patients who have insurance covering that care. Emergency care is not dependent on your ability to pay or your eligibility for financial assistance.

This is a summary of CAH's Financial Assistance Policy. Please refer to the full policy for complete terms and requirements.

